



ARMA Calgary Chapter is an official chapter of ARMA International, a not-for-profit professional association and authority on managing records and information

ARMA Calgary Chapter CRM Liaison Annual Report July 1 2010 – June 30 2011

Activities Completed:

- Wrote a monthly column for the Calgary Chapter Newsletter focusing on various aspects of writing the CRM exams
- Continued the monthly column entitled "Ask a CRM: - a column designed to answer questions from the membership related to CRM process, education or best practices
- Sponsored guest columnist Robert Dalton CRM, who also submitted for publication in the Calgary Chapter Newsletter a guest column entitled "Ask the CRM"
- Mentored 2 candidates for Part 6
- 3 candidates received CRM
- Served as a resource for those enquiring about the CRM process which has increased with the new website.
- Participated in the Calgary Chapter poster session with a session entitled RIM – A Career for Your Future which features obtaining CRM designation.
- Participated in a workshop at the Zoological Registrars Association on the topic of "How to write your CRM exam".
- There are 10 candidates for the CRM exam which is the largest ever at one time.
- I achieved my CRM recertification under the allotted 5 year period.

Activities Planned:

- Continue mentoring the 10 candidates I
- Continue the column for the Calgary Chapter Newsletter
- Foster new candidates striving for CRM certification

Respectfully submitted by Margaret Russell CRM



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