

“RIM Professionals are Information Guardians”

The 2nd, 4th, and 5th professional principles and the 2nd and 3rd social principles of the code state that records and information managers:

- Recognize illegal or unethical RIM-related actions and inform the client or employer of possible adverse consequences.
- Avoid conflict of interest or improper gain at the expense of clients, employers, or co-workers.
- Recognize the need for careful action to assure appropriate access to information without violation of the intellectual property rights of the owners of that information.
- Affirm the legal, ethical, and moral use of information.
- Affirm that the collection, maintenance, distribution, and use of information about individuals is a privilege in trust: the right to privacy of all individuals must be both promoted and upheld.

No one said that being a records and information management (RIM) professional was going to be easy!! Just ask Spidey at the end of a typical day. There are a lot of things that can get in the way of decent information management.

Compliance and information governance has gotten harder, not easier, in the last 10 years, and nothing is indicating that that’s going to change. We have to worry about:

Types of information:

- Personal and private information
- Privileged information
- Information subject to freedom-of-information access
- Intellectual property and copyright
- Vital records

Compliance statutes & standards:

- SOX
- PIPA and PIPEDA
- IFRS
- HIPAA
- U.S. Patriot Act
- ISO 9000



So don whatever cape or costume you need – there’s work to be done!