

What the Code Expects – Part 4:

“RIM Professionals are Responsible”

The 2nd, 3rd, and 7th professional principles of the code state that records and information managers:

- Recognize illegal or unethical RIM-related actions and inform the client or employer of possible adverse consequences.
- Avoid conflict of interest or improper gain at the expense of clients, employers, or co-workers.
- Accurately represent their education, competencies, certifications, and experience to superiors, clients, co-workers and colleagues in the profession.

That’s right – records and information management (RIM) professionals are asked to act responsibly, doing the right thing even though there is potential gain by not doing so, and in some cases something to lose by doing the right thing. The code of professional conduct requires moral, upright actions by its members. It makes no distinction between whether the responsibility should be shown in difficult situations or in easy situations – just that it must be shown.

“Do the right thing. It will gratify some people and astonish the rest.”

- Mark Twain

“Leaders are people who do the right thing; managers are people who do things right.”

- Warren G. Bennis

“Do you know that the harder thing to do and the right thing to do are usually the same thing?”

- Michael Caine in *The Weatherman*

“Everyone tries to define this thing called Character. It's not hard. Character is doing what's right when nobody's looking.”

- J. C. Watts

“The truth of the matter is that you always know the right thing to do. The hard part is doing it.”

- Norman Schwarzkopf

